

A Passenger below 12 years is considered as a child and above 12 years as an adult.
Check-in time in the hotel is 1400 hours and check-out is 1200 hours.

The visa fee and flight ticket (onward & return) will be non-refundable at any circumstances.

Once an airline ticket is issued, penalty charges will be applicable for a date change.

There are coach restrictions in some cities. In such a situation, the tour manager and the driver will do their best to drop you as near to the monuments as possible.

The registration amount paid at the time of booking is not refundable and interest-free.

No refund can be entertained for any expenses incurred by passengers due to circumstances beyond our control, such as flight cancellation, airport closure, delays, accidents of any nature, bad weather, natural calamities, medical evacuation, supplier policies, visa rejection, visa delay, etc.

The cancellation charge is applicable in case of any passenger with a granted visa, denying to travel or cancelling his/her tour on account of visa rejection caused to their co-passenger or travel companion since the granting of visa is the sole discretion of the concerned Consulate.

The company reserves the right to postpone or cancel any of the tours advertised, without assigning any reason. In this case, the amount paid by the passengers will be refunded in full and no compensation claim will be entertained.

Due to certain unavoidable circumstances, the company reserves the right to change/modify/vary and alter the tour itinerary. In such changes, compensations or claims for refund by the passengers will not be entertained by the company for limitation and also for the non-availability of certain services with entry tickets, restaurants, sightseeing, shopping etc. even though included in the tour itinerary.

For single passengers traveling alone, room sharing is required, either on a twin or triple-sharing basis, depending on availability. If there is no other single passenger to share the room, a single supplement fee will apply. Passengers opting for double occupancy will receive either a queen-sized bed or two separate beds, subject to availability, as most hotel rooms are twin-bedded. Triple accommodation is recommended for a maximum of three people per room. Please note, triple rooms are typically no larger than twin rooms, and the third bed is often a rollaway bed, cot, or sofa bed placed in a twin room.

Children's Accommodation – A child for whom a "without bed" charge has been paid will not be entitled to a separate bed in the hotel. If a "with bed" charge has been paid for the child but you choose not to use this facility during the tour, no refund will be provided. Should you decide to request an extra bed for a child initially booked on a "without bed" basis, this will be provided subject to availability, and any additional charges imposed by the hotel will be payable by you directly.

You are responsible for the safety and care of all your baggage, belongings, currency, valuables, documents, and personal effects (collectively referred to as 'baggage') throughout the tour.

This includes during airline travel, hotel stays, coach travel, excursions, or any other activities.

If you forget or lose essential travel documents such as your passport, visa, or tickets, you may be compelled to shorten your tour and may incur additional expenses for which you alone will be responsible. Please ensure that your passport is valid for at least six months from the tour's return date.

It is your responsibility to promptly provide us with all documents required for your visa application. If urgent visas are needed, any additional visa charges, air freight charges, etc., will apply. If you are unable to travel on your originally booked tour due to a visa delay, or if an error by the embassy or consulate results in an incorrect visa, you will have the option to reschedule your tour to a future date or transfer to another tour; however, cancellation charges will apply.

HOLIDAY DISCOVERERS PVT LTDS shall not be responsible for any errors in the date of Visa granted or delay in granting visa. Generally consulate do not gives any reason for not granting visa and / or with refusal stamp on passport. HOLIDAY DISCOVERERS PVT LTD therefore shall not provide any reason why a person is not granted a visa. Rejection of visa for any reason is sole discretion of concerned embassy / Visa

Facilitate Centre over which HOLIDAY DISCOVERERS PVT LTD has no control & HOLIDAY DISCOVERERS PVT LTDS is not responsible for the same.

Company generally assists in documentation and submission of application for visa by forwarding them to the respective embassies and consulates on the dates as pre-defined by the concerned authority. The visa fees charged to the guest/s shall be at the rates prevailing as on the date of submission of documents to the Embassy or Consulate.

Guest/s traveling abroad shall take care of not losing passport. Loss of passport on tour involves costs and consequences such as filing FIR, visiting Indian Embassy, getting new passport or landing certificate, expenses on the stay, food, transportation etc. all of which have to be borne and paid by the concerned guest/s only. Getting the landing certificate or the new passport is the sole responsibility of guest/s. Tour Leader is not responsible or liable or under obligation, for the loss of passport and consequences thereof.

Visa granting is the sole discretion of the concerned Embassy or Consulate. Visa fees and other expenses like advance for hotel booking, Insurance and ticket charges are not refundable, if the visa got rejected or delayed. In case the candidates are called for Personal interview, the candidates are required to attend the same before the concerned consulate at their own cost.

Your health is entirely your responsibility. Our tours are suitable for individuals with a reasonable level of fitness. We shall have no liability for any death, personal injury, sickness, accident, loss, delay, discomfort, additional expenses, consequential loss or damage, or any kind of theft, however caused.

Walking is part of the guided tour, and you will need to walk to the sights from the bus or coach parking areas during the tour.

No specific time for shopping in any tour unless it is mentioned.

The tariff of the tour quotation is calculated based on the rates prevailing at the time of quoting it. HOLIDAY DISCOVERERS PVT LTD reserves the right to modify the tariff in the event of any change in the said

rates before the date of departure.

Tour tariff is based on departure from Cochin unless specifically mentioned. Tourists boarding flights at places other than Cochin have to pay the entire airfare difference and bear and pay any other additional expenses including airport transfers, hotel stay etc. on that account.

Tour cost is based on a minimum of 40 passengers (Adults) travelling together in the group. If there is a drastic fall in the number, then the offered tour cost, meal plan, vehicle and other

services may change accordingly and the difference amount has to be borne by the passenger. The company takes care to select hotels and book the same on behalf of tourists at convenient locations subject to availability. In case of non-availability of rooms in the same hotel, the company has the right to split the accommodation in different hotels.

Air-conditioning, central heating and other facilities are provided by the hotels depending upon various factor including weather / climatic conditions, local laws etc.

As a Travel House / Tour Operator, the company does not have any control over Airlines, Coach Companies, Shipping Companies, Hotels, Local Transport or any other facilities provided by the third parties. The company is not responsible for the delays or deficiencies in the services provided by outside agencies. Also please note that the company does not have any control on schedules of opening and closing timings of the tourist attractions.

In computerized reservation system of Airlines seats once reserved cannot be changed.

Tour participants will have to travel by the same seat provided by Airline.

The guests are requested to collect Air tickets, Visas and other travel documents from the respective offices of HOLIDAY DISCOVERERS PVT LTD's Leisure tours, only after making the full payment, from where they have booked their tour. No tickets will be sent by courier.

Any damage caused to the hotel rooms or coach during your stay shall be payable by the passengers.

HOLIDAY DISCOVERERS PVT LTD's leisure tours India Pvt Ltd will not be held responsibility for the same. There are no refunds for any services, i.e., meals, sightseeing's, flight delay or cancellation of flight etc. not utilized on the tour.

The Company shall not accept any liability or responsibility for any damages, loss, injury, accident, death, natural calamity, delay, breakdown or irregularity that may occur in carrying out the tour arrangement. (Management reserves the right to claim any additional expenses due to delay or changes in train, plane, bus, ship or other services, weather conditions, strikes, war, quarantine and any other cause, whatsoever, and all such losses or expenses must be borne by the passengers).

Any disputes arising in respect of the tour shall be subject to Thiruvalla / Ernakulum Jurisdiction.

Any tour package cancelled under Force majeure situation ie; tour packages cancelled or unable to operate on account of reasons beyond our control (Eg: Pandemic situation), the amount received from the customers after deducting all expenses which are not recoverable in any manner will be kept in customer credit (Credit Shell) and provide the facility to utilize the same credit note value towards booking of future tour packages.

Airlines are solely responsible for overbooking of seats, failure to provide meal as required by the guest & quality of meal, loss of baggage, Allotment of seats for group booking etc.

Please carefully check what the tour cost includes and excludes in the tour itinerary.

Please review the terms and conditions carefully to understand your rights, responsibilities, risks, and the extent of our liabilities.

The trip cancellation policy covers cancellations only in cases of a medical emergency or death involving the traveler or an immediate family member.